LIMITED 10-YEARS MECHANICAL WARRANTY

Multi-Point Door Locking Systems ONLY

Radisson Industries warrants to the original purchaser that its multi-point locking system products will be free from defects in material and workmanship under normal residential use for a period of **ten (10) years** from the date of purchase. If a covered product is found to be defective within the warranty period, Radisson Industries, at its sole discretion, will either:

- **Repair the defective product,**
- **Replace the defective product with the same or comparable product, or**
- **Refund the original purchase price.**

This warranty applies only to the original purchaser and is non-transferable.

WARRANTY IS NOT APPLICABLE FOR RETAIL CUSTOMERS & END USERS (Individuals)

WARRANTY CONDITIONS & LIMITATIONS

PROOF OF PURCHASE REQUIRED
The original purchaser must provide proof of purchase and installation date.

PROPER INSTALLATION AND USE
This warranty does not apply if the product has been improperly installed, fitted, adjusted, maintained, or operated contrary to manufacturer instructions.

EXCLUSIONS FOR ABUSE OR MISUSE
This warranty does not cover failures resulting from:

- **Abuse, vandalism, negligence, or misuse**
- **Improper application**
- **Excessive force or stress beyond recommended operating limits**
- **Acts of God or environmental conditions outside normal exposure**

MAINTENANCE REQUIREMENT
The product must be properly maintained and lubricated at least twice annually in accordance with Radisson Industries' maintenance instructions. *(Refer to the detailed Multi-Point Care & Maintenance Document TS-11-EN_1.2)*

INSPECTION REQUIREMENT
No claim will be honored until Radisson Industries has been given reasonable opportunity to inspect the product.

NON-PAYMENT
Warranty claims will not be processed for products for which payment has not been received in full.

DECORATIVE FINISHES
This warranty does not cover decorative finishes or surface corrosion that does not affect the mechanical functionality of the product.

LIMITATION OF LIABILITY
Radisson Industries shall not be liable for:

- Labor costs for removal or reinstallation
- Incidental or consequential damages
- Property damage or personal injury arising from product failure

Some jurisdictions do not allow limitations on incidental or consequential damages, so these limitations may not apply.

EXCLUSIVE REMEDY
The remedies outlined above constitute the sole and exclusive remedy under this warranty. No distributor, dealer, or representative is authorized to modify or extend this warranty.

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